

LAST UPDATED: December 18, 2019

Zinoff & Company LLC d/b/a DeliverThat (“**DeliverThat**”) is committed to safeguarding your information. We understand the importance of privacy and want you to make an informed decision about sharing information with us when visiting our website. We do not collect data passively, do not monetize the collection of data, and do not use your data for marketing or advertising.

This privacy policy (“**Privacy Policy**”) describes the services offered through the DeliverThat website at www.ideliverthat.com (the “**Site**”) and how we collect, use, share, and protect personal information we obtain through the Site. We will refer to the Site and related services offered through the Site as the “**Services.**”

While this Privacy Policy applies to all visitors, users, and others who access the Services, it contains provisions specific to users who are Canadian residents (“Canadian Users”) in order to comply with Canada’s federal privacy laws, the Personal Information Protection and Electronic Documents Act (“PIPEDA”). Please see Section 8 for more information.

Please read the Privacy Policy carefully to understand our practices regarding your information and how we will treat it. By visiting the Site and/or using the Services, you acknowledge that the collection, use, and sharing of your information will take place as described in this Privacy Policy.

So we are clear about the terminology we are using, when we use the phrase “**Personal Information**” in this Privacy Policy, we mean information about an individual that (either by itself or when combined with information from other available sources) allows that individual to be identified, including, your name, address, telephone number, or e-mail address.

If you have questions regarding the Privacy Policy or about DeliverThat, please contact us by email at contact@ideliverthat.com.

1. INFORMATION WE COLLECT

INFORMATION YOU GIVE US

Basic Application Data

To create an account and begin the process of applying to be a contractor driver with us, you provide general location data and Personal Information including your name, email address, and phone number. Similarly, users applying to be a partner company with us provide information including company name, address, phone number, and fax number.

Data Submission and Driver Application Information

We also collect data and Personal Information from you when you provide or upload it to the Services, such as when you fill out a form, submit a document, or respond to a survey, test, or questionnaire. If you decide to onboard as a contractor driver with us, the additional information you upload or provide may include age, physical address, driver's license information, vehicle information, and/or car insurance information.

Communications

If you contact us directly, we may receive additional information about you. For example, you may provide your name, email address, phone number, the contents of a message or attachments that you may send to us, and other information you choose to provide.

Payment Information

To allow for payment to our contractor drivers, we may collect and you may provide payment information, including banking information and tax information.

INFORMATION WE COLLECT THROUGH YOUR USE OF OUR DELIVERY APP

If you choose to onboard as a contractor driver with us, you will be invited to download, log into, and complete a profile on a third-party mobile delivery app (the "**Delivery App**"). The Delivery App has its own privacy policy which governs any information you provide and/or upload to the Delivery App, and which we encourage you to review. We may collect additional information about you through your use of the Delivery App as described below.

Profile Information about Contractor Drivers

We may receive additional information about you that you provide or upload to the Delivery App when completing your profile, such as a setup photograph.

Location and Tracking Information

We may collect location information and other mobile sensor data from or regarding our contractor drivers when the Delivery App is in use. We may use this information and data to assist in finding and matching our contractor drivers to available delivery opportunities, offer delivery incentives, track the progress and completion of deliveries, and other similar purposes.

Contractor Driver Feedback

Contractor drivers are able to input notes, comments, and/or other feedback into the Delivery App, which we may receive.

Usage and/or Device Information

We may receive information from the Delivery App regarding our contractor drivers' use of and interactions with the Delivery App, such as information concerning the dates and times of their visits and the content viewed. We may also receive information regarding the devices used by our contractor drivers' to access the Deliver App, including mobile operating system version, phone carrier and manufacturer, and/or unique device identifiers.

INFORMATION FROM THIRD PARTIES

Background Information about Contractor Drivers

We may work with third party service providers to perform driving record and criminal background checks on our contractor drivers, and we receive information from such partners such as publicly available information about a contractor driver's driving record or criminal history.

COOKIES, WEB BEACONS, AND SIMILAR TECHNOLOGIES

We do not use cookies, web beacons, or other similar automatic data collection technologies to collect information regarding your use of the Services.

DO NOT TRACK

DeliverThat does not track users over time and across third party websites to provide targeted advertising and therefore does not respond to Do Not Track (DNT) signals.

2. HOW WE USE YOUR INFORMATION

We use the information that we collect about you to: (1) determine your eligibility to partner with us as a contractor driver or a partner company; (2) onboard you as a contractor driver or partner company; (3) provide and deliver services that you request; (4) facilitate deliveries, transactions and payments; (5) communicate with you, including about your application to partner with us, our Services and policies, about available, scheduled, or completed deliveries, to provide contractor driver and/or customer support, and to respond when you contact us; (6) operate, maintain, and improve our Services; (7) to protect, investigate, and deter against fraudulent, unauthorized, or illegal activity; (8) in any other way we may describe when you provide the information; and/or (9) for any other purpose with your consent.

3. HOW WE SHARE INFORMATION

We will not disclose your Personal Information other than as described below, and we do not and will not sell your Personal Information to anyone.

We may share the Personal Information we collect from and about you (1) to fulfill the purpose for which you provided it; (2) with your consent; (3) for legal and safety purposes, including with third party partners to perform driving record and criminal background checks on our potential or actual contractor drivers and/or in response to lawful requests by public authorities to meet national security, law enforcement, or other requirements; (4) to protect the rights of DeliverThat, our agents, customers, and others, including by enforcing our agreements and policies; (5) with a new owner if the ownership or control of all or part of our Services changes; and/or (6) with third parties we contract with to perform functions related to the Services (our Service Providers, as defined below).

4. SERVICE PARTNERS

We may contract with third parties to perform functions related to the Services (“Service Providers”). In general, Service Providers will have access to your Personal Information only to the extent needed to perform their business functions but may not use or share that personal information for purposes outside the scope of their functions related to the Services.

Certain third-party Service Providers have their own privacy policies in respect to the information provided to them. For these Service Providers, we recommend that you read their privacy policies so you can understand the manner in which your Personal Information will be handled by these providers. Our Privacy Policy does not apply to such sites, and we are not responsible for the privacy and security practices and policies of those third-party sites.

For example, we partner with Workstream Technologies, Inc. to collect and store application data for users applying to be contractor drivers with us. Workstream’s privacy policy can be found at: <https://www.workstream.is/privacy>.

5. LINKS TO OTHER SITES

The Services may contain links to other third-party sites. Any information you provide on those sites is subject to that third party’s privacy policy. Our Privacy Policy does not apply to such sites, and we are not responsible for the privacy and security practices and policies of those third-party sites.

6. CHILDREN

The Services are not directed to children and children are not eligible to use the Services. We do not collect or maintain Personal Information from individuals we actually know are under 16 years of age, and no part of the Services is designed to attract individuals under 16 years of age. If we later learn that a user is under 16 years of age, we will take steps to remove that user's Personal Information from our databases and to prevent the user from utilizing the Services.

7. CONSENT TO PROCESSING AND TRANSFER OF INFORMATION OUTSIDE OF YOUR COUNTRY

Our Services are governed by and operated in accordance with the laws of the United States, where permitted by applicable law. DeliverThat does not market to or provide Services outside of the U.S. and Canada. If You are a Canadian user of the Services, by using the Services and/or providing us with information, You acknowledge and agree that your Personal Information may be processed for the purposes identified in the Privacy Policy in accordance with United States law, where permitted by applicable law. In addition, for all users, your Person Information may be processed in the country in which it was collected and in other countries, including the United States, where laws regarding processing of Personal Information may be less stringent than the laws in your country, and where governments, courts, law enforcement or regulatory agencies in those other countries may be able to obtain disclosure of that Person Information through the laws of those countries. By providing your information to us, you consent to your Personal Information being used in this way.

8. NOTICE TO CANADIAN USERS

If You are a Canadian user and have requests or concerns regarding this Privacy Policy or the collection, use or disclosure of your Personal Information by us, or if you wish to withdraw your consent to collection, use, and disclosure of your Personal Information, please contact (833) 781-7880. Alternatively, you may contact the Office of the Privacy Commissioner of Canada with privacy questions by mail at 30 Victoria Street, Gatineau, Quebec, K1A 1H3, Canada or by toll-free telephone at 1 (800) 282-1376 or by telephone at 1 (819) 994-5444.

9. ACCESS AND RETENTION

We retain the information you provide as long as you are a contractor driver with us and/or have an active application to be a contractor driver with us.

If you would like to request access to, correct or delete any information you have provided to us, please send us an email at contact@ideliverthat.com. If you are a contractor driver with us, we cannot delete your personal information except by also deactivating you as a contractor driver. If you request to delete your information, we may retain your information for a certain period of time and disclose it in a manner consistent with our practices under this Privacy Policy (for example to make any outstanding payments).

10. SECURITY OF YOUR PERSONAL INFORMATION

We are committed to protecting the security of your Personal Information. While we take steps to help ensure the integrity and security of our network and systems, including employing certain physical, administrative, and technical security measures, we cannot guarantee our security measures.

11. CHANGES TO OUR PRIVACY POLICY

We may modify this Privacy Policy from time to time. If we make any changes, we will change the Last Updated date above. We also may provide additional notice, as applicable, depending on the type of change. If you object to any changes, you may stop using the Services. Your continued use of the Services after we publish or otherwise provide notice about our changes to the Privacy Policy means that you have read and understood the updated Privacy Policy.